
On indexing and errors

In his letter (*TUGboat* 14, no. 2, page 141) Lincoln Durst finds fault with my article (*TUGboat* 13, no. 4, page 495) which in turn found fault in his earlier article (*TUGboat* 12, no. 2, pages 248–52).

However, I still hold to my original criticism, which was that the code of Durst would on specified occasions produce 0010 in an index file when in fact 010 is required. No criticism of Knuth's code was intended, nor I believe made, in my article.

It is easy to make an error. Harder is to find error in the work of another, and harder yet in one's own work. But most difficult, I have found, is to express and accept criticism in a friendly and respectful manner.

Yours sincerely,
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